

# How to register for the SHA Portal

## Instructions for applicants



[APPLICANT LOGIN](#) | [TENANT LOGIN](#) | [LANDLORD LOGIN](#)



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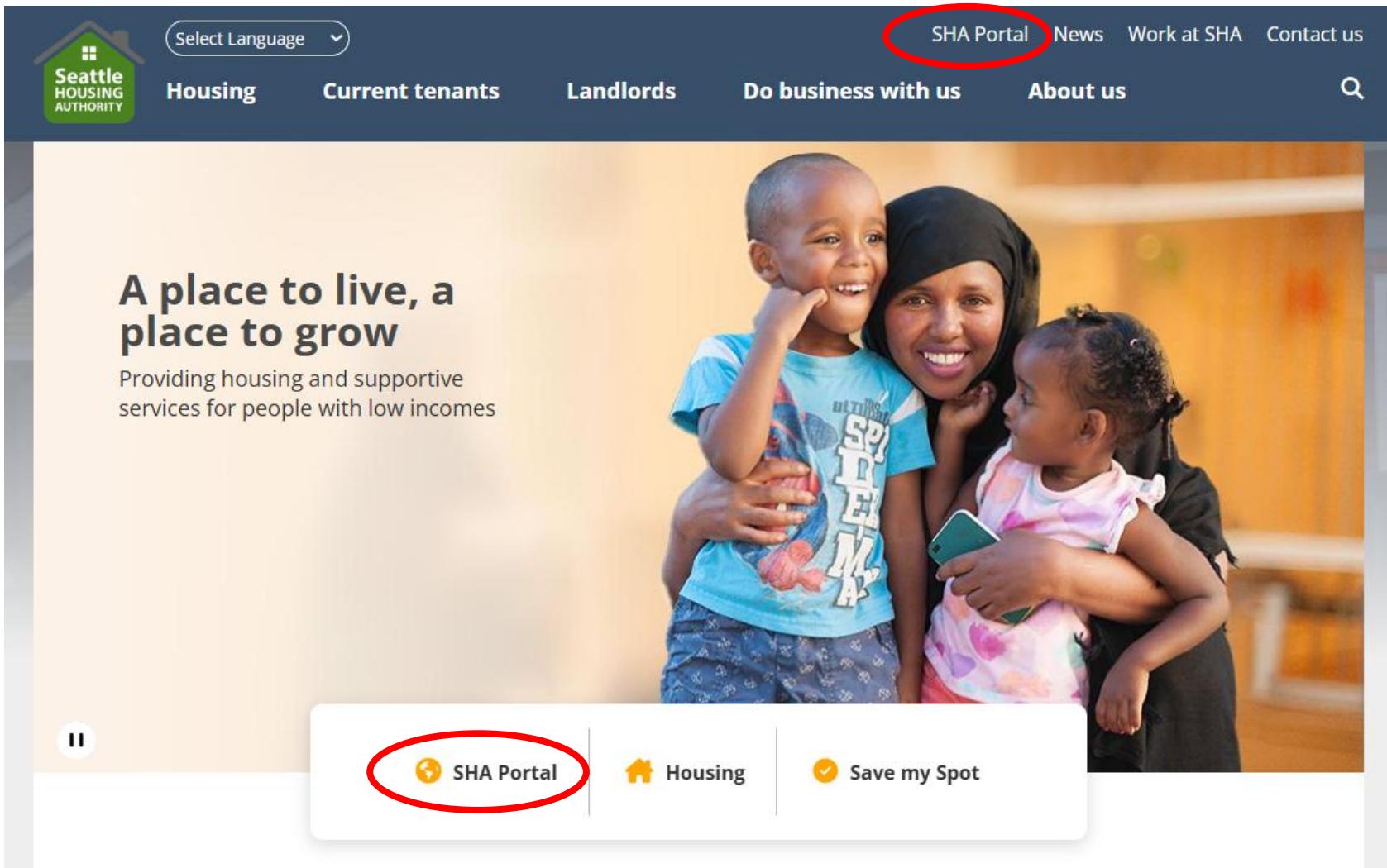
Welcome To Seattle Housing Authority Portal



Before registering for the SHA Portal, make sure you have:

- An active email address
- Your unique registration code if you have been sent one. If you do not have a code, you may still register.
- Your Social Security Number (SSN). Note: The SSN must be for the head of household.

Go to <https://seattlehousing.org> and click on “SHA Portal.”





SHA Portal

How to register

Home

## What is the SHA Portal?

Already registered? [Log in](#). If you have not yet registered, please follow the instructions below.

### What can I use the SHA Portal to do?

The SHA Portal is a convenient and secure way to do business online with Seattle Housing Authority.

#### Applicants

- Apply for a chance to receive a Housing Choice Voucher
  - Update an existing application for SHA Housing\*
  - Update contact information
- New applicants, please visit [Housing](#) to learn about the different programs and different application processes.

#### Tenants

- Report changes to household or income
- Submit recertification information
- [Pay rent online or set up walk-in payments at a nearby store](#) (SHA residents only)
- Update contact information
- Contact property manager or certification specialist
- [Submit maintenance requests](#) (SHA residents only)

#### Landlords

- Manage property accounts
- Request Tenancy Approval
- Access 1099s
- Request rent increases
- Transact other business with SHA
- Update contact information
- Contact Landlord Support

### How do I register?

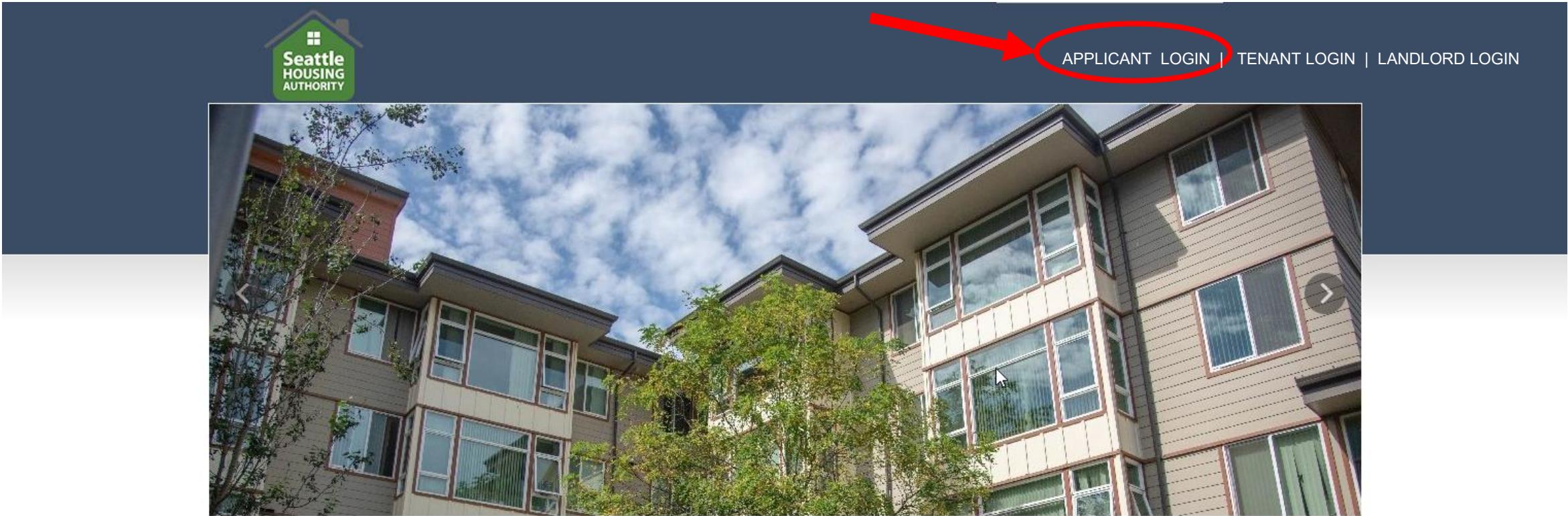
Click the button below to go to the SHA Portal and select Applicant Login, Tenant Login or Landlord Login. On the following page, select [Click here to register](#). If you need help with registration, [see detailed instructions](#). If you need additional assistance, please [contact us](#).

Applicants, please note that registering for a user account on the SHA Portal does not mean you have applied for a Housing Choice Voucher or SHA Housing. After registering, please follow additional instructions to complete and submit your application.

Click here

[SHA Portal >](#)

# Click “Applicant Login”



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Welcome To Seattle Housing Authority Portal



## SHA Portal Login

If you have already registered, you can log in below with the User Name and Password you created. Click the Forgot password link if you forgot your password.

To complete your online registration, you must have a valid email address. If you do not have an email address, please click one of the following links to create one, or choose another provider.

[Gmail](#)

[Yahoo](#)

[Outlook](#)

**Click here to register.**

[Continue with Email](#)

[Continue with Google](#)

[Continue with Apple](#)

Register for a Fast, Easy Application

With a free account, you can:

- ✓ Save your application and log in at any time to continue.
- ✓ Check the status of your applications.
- ✓ Use your account with multiple applications.

[Click here to register](#)



## SHA Portal Login

To complete your online registration, you must have a valid email address. If you do not have an email address, please click one of the following links to create one, or choose another provider.

Gmail

Yahoo

Outlook

[I have a registration code](#)

[I do NOT have a registration code](#)

**Click “I have a registration code” to enter the unique registration code if you were provided with one. Otherwise, click “I do not have a code.”**



## Personal Details

First Name\*

Last Name\*

SSN#\* (If you do not have a SSN, please contact us for further assistance.)

Confirm SSN#\*

Phone (Home)\*



Complete all fields.

The name and Social Security number (SSN) must be for the head of household.



Complete all fields.

#### Account Information

Email Address\* (Your email address is your user name)

Confirm Email Address\*

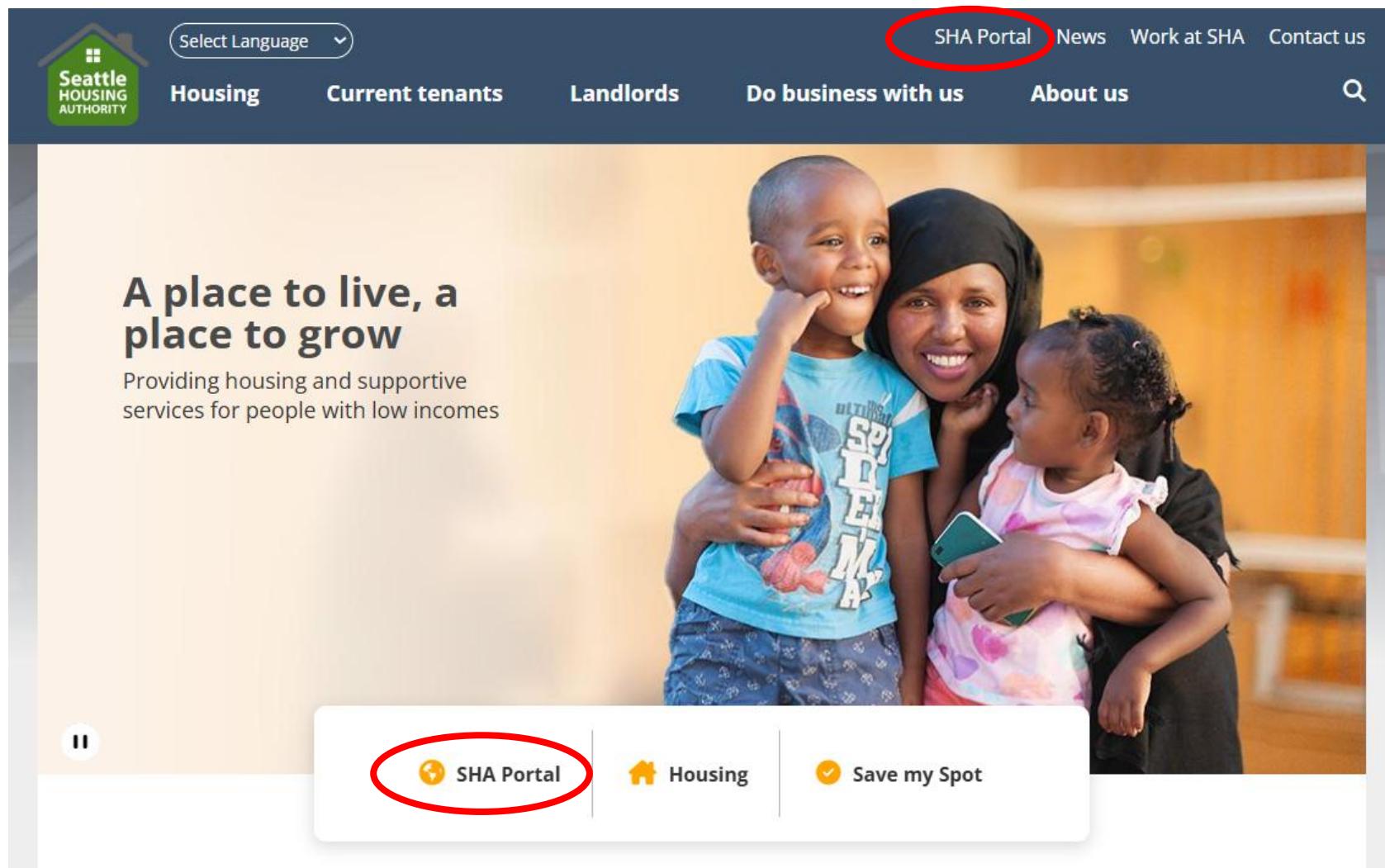
This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.

Please read and accept the Terms and Conditions

Register

Read the Terms and Conditions and accept them. Then click “Register.” This completes the registration process.

To log in, simply go to <https://seattlehousing.org> and click on “SHA Portal.”



Seattle  
HOUSING  
AUTHORITY

Select Language

Housing Current tenants Landlords Do business with us About us SHA Portal News Work at SHA Contact us

A place to live, a place to grow

Providing housing and supportive services for people with low incomes

SHA Portal

Housing

Save my Spot

[HOME](#)[HOUSING](#)[SUPPORTIVE SERVICES](#)[CURRENT TENANTS](#)[DO BUSINESS WITH US](#)[ABOUT US](#)[News](#) [Events](#) [Work at SHA](#) [Contact us](#)[SHA Portal](#)[How to register](#)**Click here**[Home](#)

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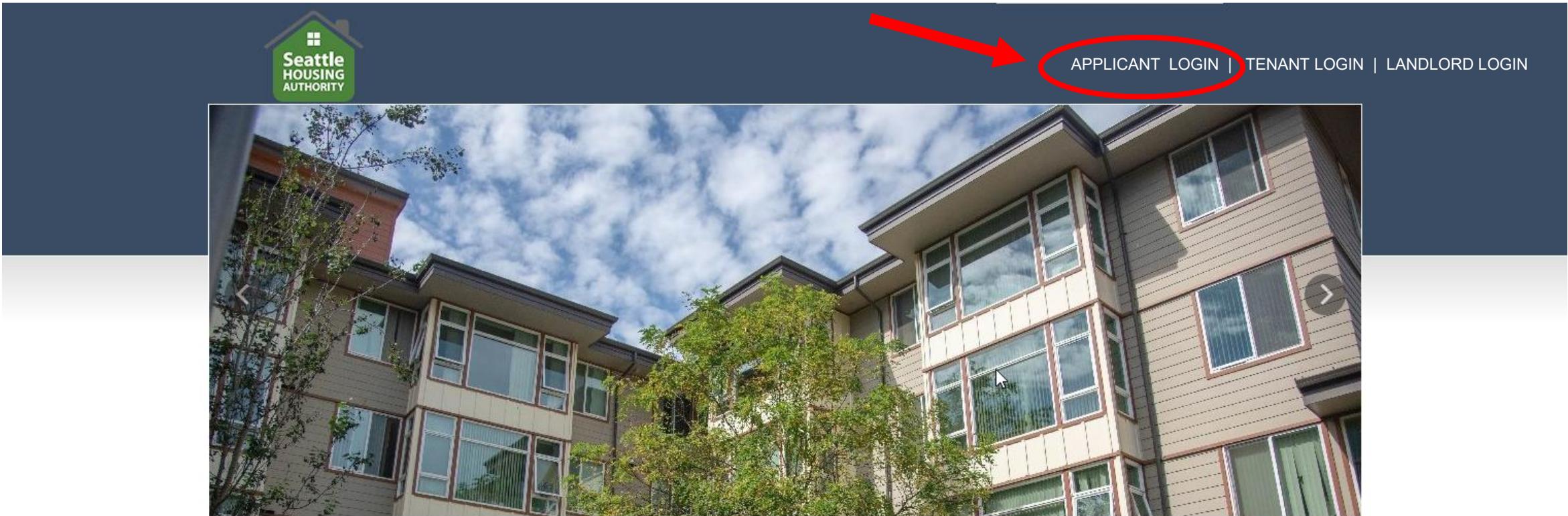
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[SHA Portal >](#)**OR click here**

# Click “Applicant Login”

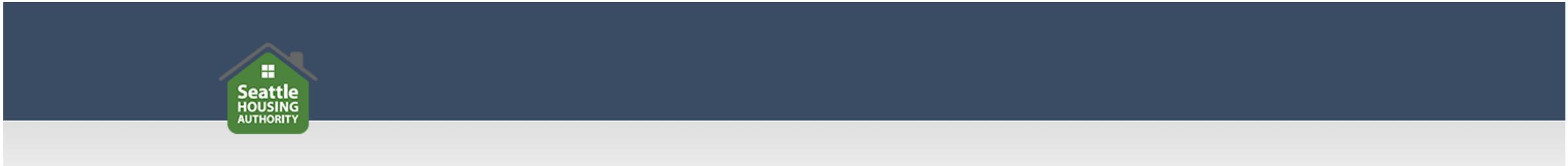


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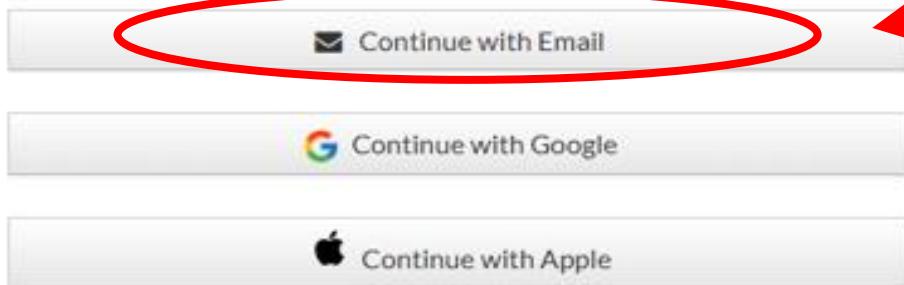
Welcome To Seattle Housing Authority Portal

There are 3 login options:

## LOGIN OPTION 1: Login with Email



SHA Portal Login



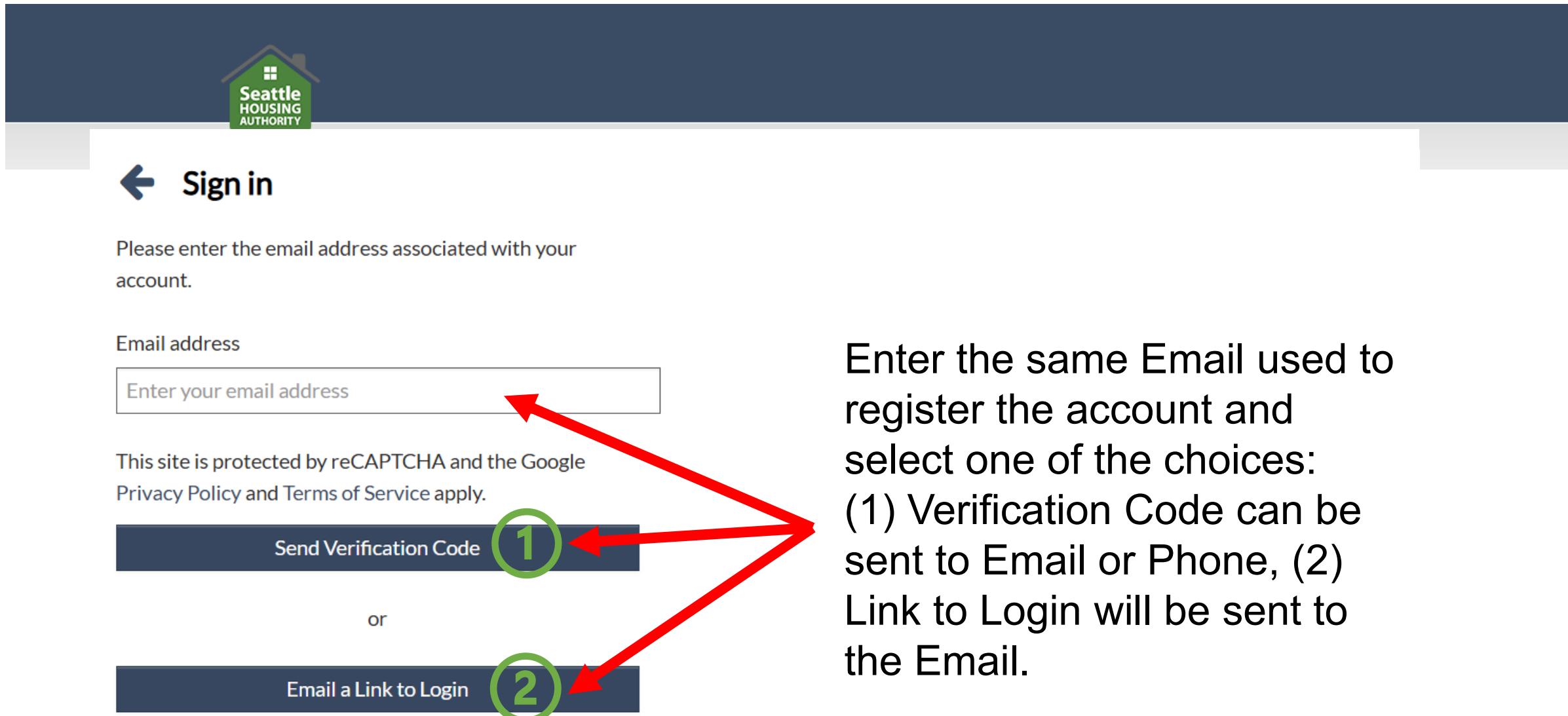
Select Continue with Email

Register for a Fast, Easy Application

With a free account, you can:

our application and log in at any time to continue.  
the status of your applications.  
ur account with multiple applications.

## LOGIN OPTION 1: Login with Email (continued)

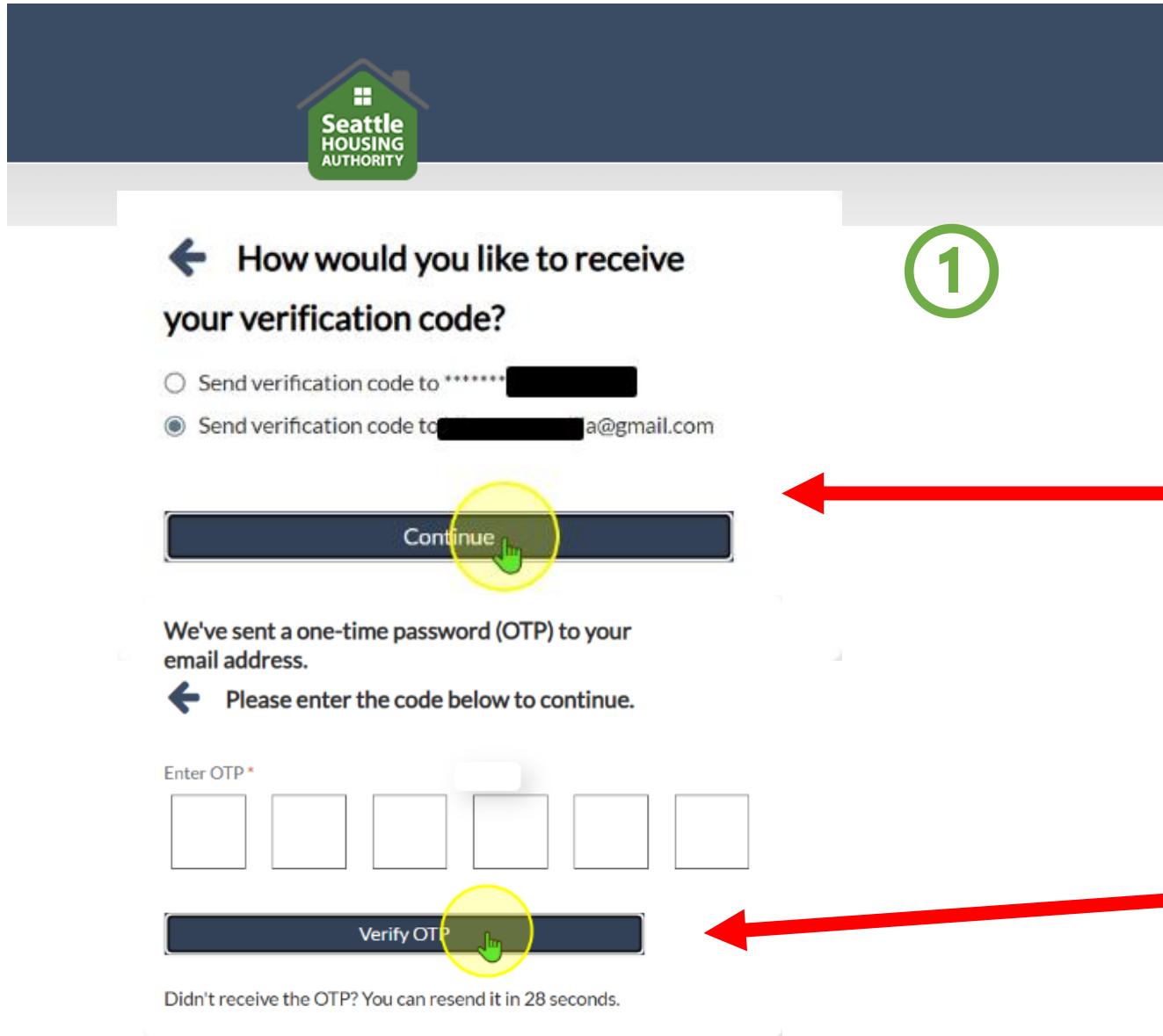


The screenshot shows the Seattle Housing Authority login page. At the top is the Seattle Housing Authority logo, a green house icon with the text "Seattle HOUSING AUTHORITY". Below it is a "Sign in" button with a left arrow icon. The main text instruction is "Please enter the email address associated with your account." Below this is an "Email address" input field with the placeholder "Enter your email address". Underneath the input field is a reCAPTCHA notice: "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply." At the bottom are two buttons: "Send Verification Code" (circled with a green number 1) and "Email a Link to Login" (circled with a green number 2).

Enter the same Email used to register the account and select one of the choices:

(1) Verification Code can be sent to Email or Phone, (2) Link to Login will be sent to the Email.

## LOGIN OPTION 1, choice 1: Login with Email (continued)



1

← How would you like to receive your verification code?

Send verification code to \*\*\*\*\*

Send verification code to [REDACTED]a@gmail.com

**Continue**

We've sent a one-time password (OTP) to your email address.

← Please enter the code below to continue.

Enter OTP \*

Verify OTP

Didn't receive the OTP? You can resend it in 28 seconds.

If choice (1) was selected, you will be prompted to choose where the code will be sent – as an SMS to Phone number listed on the account, or to the Email address.

On the next screen you will be asked to enter the code received to gain access to your SHA Portal account.

## LOGIN OPTION 1, choice 2: Login with Email (continued)



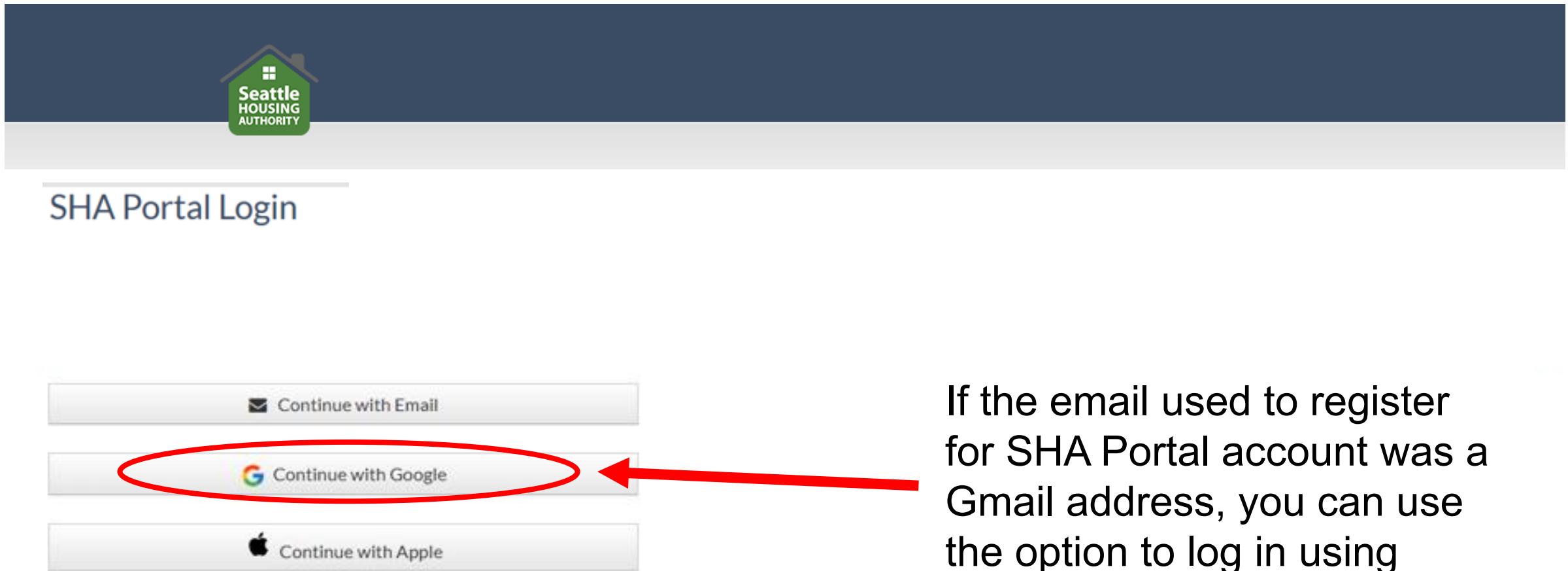
②

Check your inbox.  
If the information you entered matches our records,  
you'll soon receive an email containing a one-time sign-in link.  
  
elementarno.yoga@gmail.com  
  
Don't see your email?  
Check your spam folder or [resend](#) the link.



If Option (2) was selected,  
you will see this message. Go  
to your Email inbox to follow  
the login link sent to access  
your SHA Portal account.

## LOGIN OPTION 2: Login with Google



If the email used to register for SHA Portal account was a Gmail address, you can use the option to log in using Google sign in feature

## LOGIN OPTION 2: Login with Google (continued)



 [Sign in with Google](#)

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**Sign in**  
to continue to [securecafe.com](#)

Email or phone

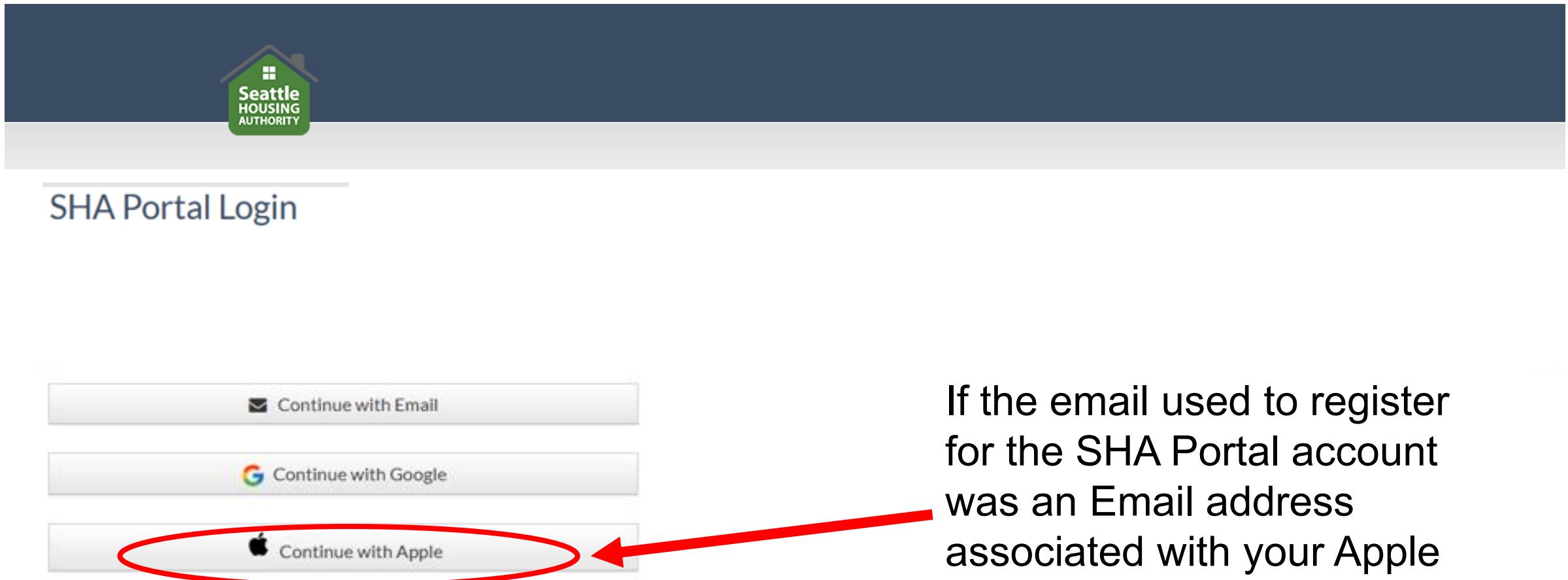
[Forgot email?](#)

[Create account](#) [Next](#)

English (United States) ▾ [Help](#) [Privacy](#) [Terms](#)

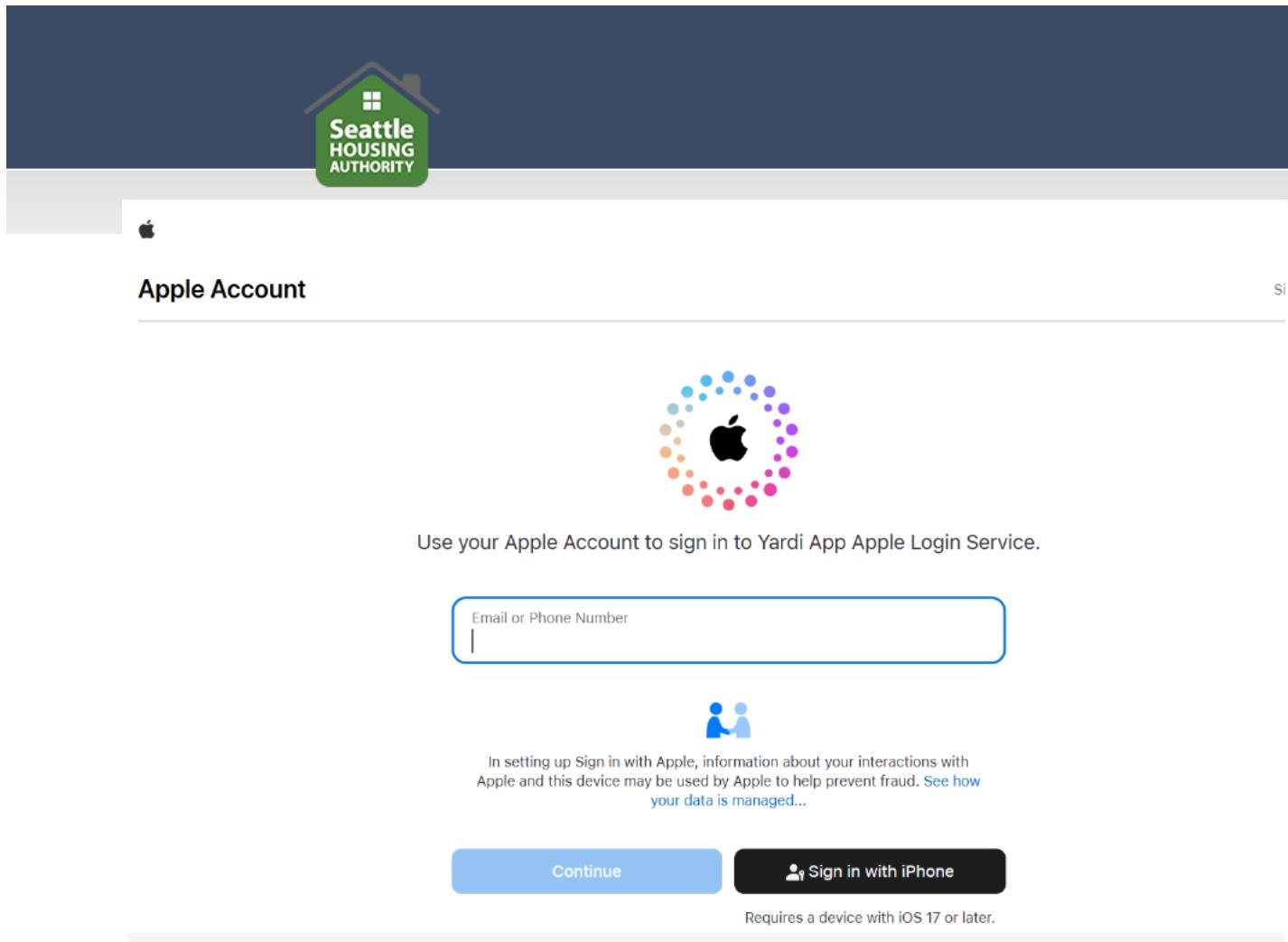
You will be guided through Google authentication prompts to log in to your SHA Portal account via Google honoring your Google account settings.

## LOGIN OPTION 3: Login with Apple



If the email used to register for the SHA Portal account was an Email address associated with your Apple account, you can use the option to log in using Apple sign in feature.

## LOGIN OPTION 3: Login with Apple (continued)



The screenshot shows the Yardi App Apple Login Service. At the top, the Seattle Housing Authority logo is displayed. Below it, the text "Apple Account" is visible. In the center, there is an Apple logo surrounded by a circular pattern of colored dots. Below the logo, the text "Use your Apple Account to sign in to Yardi App Apple Login Service." is displayed. A blue-outlined input field for "Email or Phone Number" is present. At the bottom, there are two buttons: a blue "Continue" button and a black "Sign in with iPhone" button. A small note at the bottom states "Requires a device with iOS 17 or later."

You will be guided through Apple authentication prompts to log in to your SHA Portal account via Apple account honoring your Apple account settings.

When logging in for the first time, you will need to complete the Online Application. Follow the prompts to complete and submit your application.



50058 Online Application

Application Progress 0%

\* Denotes a required field

Applications & Certifications

Language Selection

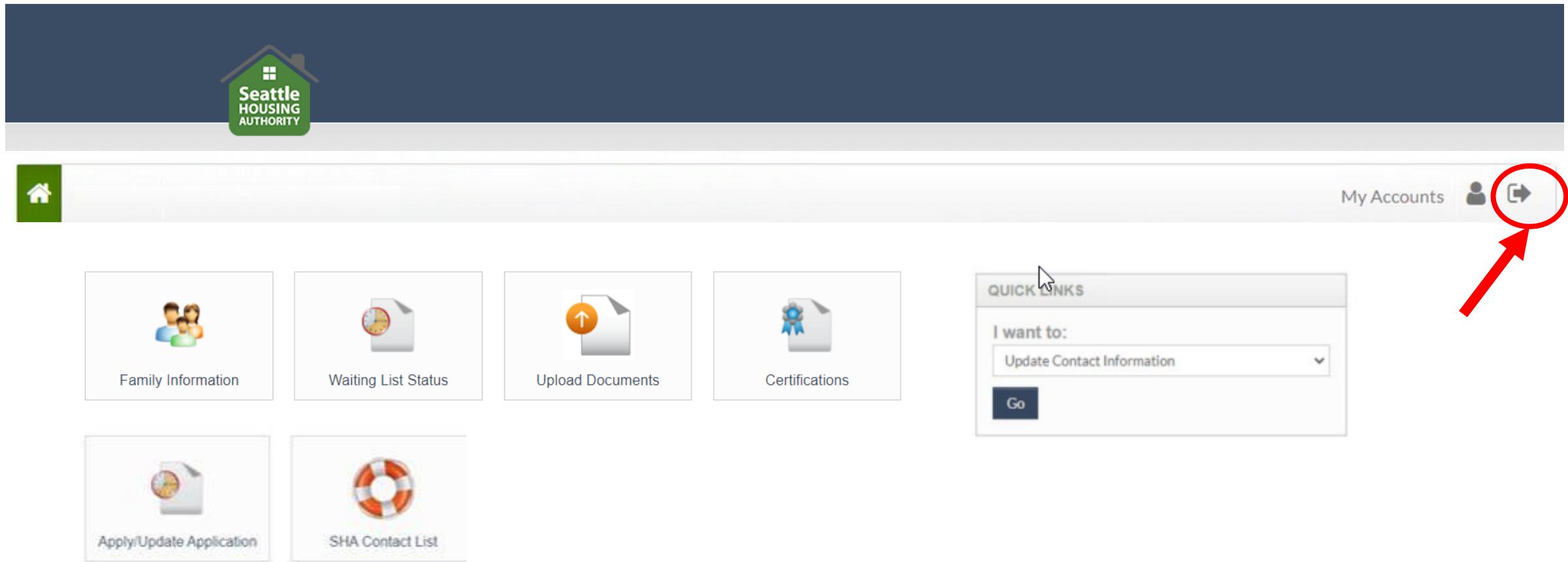
- Welcome Page
- Contact Information
- Household Information
- Waiting Lists
- Review & Submit
- Log Out

Select your preferred language

Preferred Language\*

- English
- አማርኛ (Amharic)
- Bosanski (Bosnian)
- Deutsch (German)
- Español (Spanish)

After you submit your application, you will see a dashboard where you can perform various tasks. You will see the Dashboard every time you Sign In from now on. When you are ready to Sign Out, click the arrow on the right.





If you need help accessing the SHA Portal, please fill out the [Contact SHA Form](#), selecting option “SHA Portal Technical Support”.

If you have non-technical questions, please [contact us](#)